

E.L.I.T.E (CIC)
Enabling Living Independently Today and Everyday



The Information and Advice Helpline is for people with disabilities, carers and representatives. We offer confidential advice and information on a wide range of issues including Self Directed Support (Direct Payments, Personal and Individual Budgets).

The advisers operating the helpline service have no access to customer's personal records and are able to provide general advice only.

There is a message machine to record your details and enquiry for calls out with these hours – messages will be picked up and answered by our support team.



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