

CARERS INFORMATION – South Staffordshire

Benefit Information Sites

[Direct Gov](#)

Government site gives overview of current benefits for Carers.

[Disability Benefits Information](#)

This website gives information on benefits. It lists entitlement, claiming, who deals with the claims, how the benefit is paid, for how long and gives current rates. The site also gives links to charities and helpful organisations.

[NHS Choices](#)

Overview of benefits for Carers.

[turn2us](#)

turn2us is a new charity helping people to find out about the charitable grants and state benefits they may be entitled to.

Carers

[Carers Direct](#)

Part of NHS Choices, Carers Direct gives information, advice and support for carers.

[Carers UK News and Campaigns](#)

Carers UK continues providing news and campaigns on behalf of Carers. Check for latest updates.

[Grandparents Plus](#)

Grandparents Plus is the national charity which champions the vital role of grandparents and the wider family in children's lives - especially when they take on the caring role in difficult family circumstances.

Disabled Access Sites

[Adaptawear](#)

The site advertises adaptive clothing which is designed to accommodate easier dressing for the elderly and disabled.

Allana

Allana, provides a range of specialist designer clothing for people with physical disabilities.

at dementia

This website aims to provide user-friendly information about assistive technology for people with dementia.

Bathing Made Easy - Disabled Living Foundation

The website is a search and comparison website for older and disabled people, allowing them to compare different bathing products that might be suitable for them.

Blue Badge Disabled Map

An interactive online service which will make it much easier for disabled people to find Blue Badge scheme parking bays in 64 cities across the UK. This mapping facility will enable people to search by postcode or town/area name for designated Blue Badge parking bays, parking bays that fall on red routes in London and accessible petrol stations. The service will also outline any time restrictions or special notices that apply to individual allocated Blue Badge parking bays.

Cinema Exhibitors

Holders of the card are entitled to one free ticket for a person accompanying them to the cinema. To apply for the card the person must be: in receipt of Disability Living Allowance or Attendance Allowance; be a registered blind person or be a holder of a disabled person's rail card. The card is valid for 1 year and costs £5.50 (processing fee). Get an application form from local cinemas - all major chains participate including UCI/Odeon/Showcase/Cineworld. You can also download an application form from the website. Note: All applications must be accompanied by a photo of the person with the disability and proof of entitlement.

DisabledGo

DisabledGo provides free detailed access information for disabled people across the UK.

Essential Aids

Essential Aids sell daily living aids to help the disabled community, the elderly and others facing mobility difficulties

[Fledglings](#)

Fledglings searches for products which are affordable & appropriate to meet the specific needs of disabled children and their families. Fledglings also supplies many items which are difficult to find via mail order. A brochure of products is available.

[ilocate](#)

The company provides devices for tracking dementia sufferers to allow them to stay in their own environment for longer. ilocate offers a simple one stop package for carers to use. The ilocate Home Start pack includes everything that is needed to increase peace of mind - an easy to use wearable tracker, 12 months network airtime and 12 months unlimited access to a web based mapping facility. For details click sales@ilocate-uk.com

[Incontinence Advice All About Incontinence](#)

Incontinence Advice All About Incontinence Description: Specialist advice and information on incontinence and bladder weakness. Comprehensive range of incontinence products including Tena range. Fast, discreet delivery.

[Inspired Services](#)

This website provides publishing advice including design and production of accessible materials for disabled people and people with learning difficulties. Expert advice, advocacy and support is also provided.

[Mobility Information Service](#)

The organisation provides information on the purchase of vehicles, adaptations to vehicles, wheelchairs, other mobility equipment and general mobility concerns.

[Mobility Trust](#)

The Trust provides powered wheelchairs and scooters for severely disabled children and adults who cannot obtain them through statutory sources or purchase such equipment themselves. The Trust also organises medical assessments, but does not give grants.

[Motability](#)

Motability is a national charity, set up to assist disabled people with their mobility needs. We direct and oversee the Motability Scheme which enables disabled people to obtain a car, powered wheelchair or scooter simply by using their

government-funded mobility allowances.

[Open Britain](#)

This website gives information on accessible accommodation and travel in the UK for people with disabilities and specific access requirements.

[Tunstall Response](#)

The Lifeline service from Tunstall Response provides cost effective support to enable older and vulnerable to remain living at home independently and in safety. A Lifeline alarm enables people to call for help at the touch of a button, either when an incident occurs or when they simply need to hear a friendly voice. The service which is available 24 hours a day, 365 days a year, offers reassurance not only to the person with the need but also to their carers and concerned family members.

[uhad2bthere - The Disability Information site](#)

This site brings together a searchable database of Charities, Organisations, Companies and Service Providers from all around the UK, to help disabled people, their families and health care providers, find just the right information and make contact with the people who can help them the most whatever their needs or aspirations.

[Welcome Mobility](#)

Welcome Mobility features a range of mobility aids. The site offers many thousands of disability and living aids including wheelchairs, grab rails, ramps and many more.

[Yodo.org](#)

This information portal provides information for disabled people, their families, friends, carers and employers. This is a Leonard Cheshire Disability initiative.

Employment Information Sites

[Employers for Carers](#)

Provide advice and support for employers seeking to develop carer friendly policy and practice and retain skilled workers. Identify and promote the business benefits of supporting carers in the workplace. Influence government and employment policy and practice to create a culture which

supports carers in and into work.

[Investing in Brighter Futures, Bankers Benevolent Fund](#)

“Investing in Brighter Futures” and is available to any individual who is either disabled or a carer of a disabled person and who works for a bank (or has worked for a bank) for a minimum of 5 years. The scheme offers a personal advisor to assist with things like benefit information, distance mentoring, home assessment visits with follow-up support in complex situations, help with applying to the BBF for grant funding and much more.

[Welfare to Work Information Network](#)

The Welfare to Work Information Network has been developed by the Centre for Economic and Social Inclusion and is also supported by Joncentre Plus. The website aims to become a comprehensive resource for welfare to work information.

[Working Families](#)

Working Families is the UK’s leading work-life balance organisation. The organisation helps and gives a voice to working parents and carers, whilst also helping employers create workplaces which encourage work-life balance for everyone.

General Information Sites

[Action For Children](#)

Action for Children supports and speaks out for the most vulnerable children and young people (including young carers) in the UK

[British Agencies for Adoption and Fostering](#)

BAAF is the leading membership organisation for agencies and individuals concerned with fostering, adoption and work with children and families. It is also a publisher, training provider and family finder in this field.

[British Gas Energy Trust](#)

The British Gas Energy Trust, which incorporates the Scottish Gas Energy Trust, is an independent Charitable Trust established in September 2004 which aims to contribute to the fight against poverty. Covering England, Scotland and

Wales it is the first national utility Trust of its kind and will make a significant difference to those in need. Grants are available to help individuals and families in need to meet arrears of energy charges and other household bills and costs. The Trust will also fund voluntary sector organisations to provide money and debt advice services.

[Care Homes Guide Ltd](#)

Care Homes Guide Ltd provides an in-depth search facility for all types of nursing, residential, and retirement homes.

[Care Homes Today](#)

Care Homes Today, is free specialist advice/help service that assists people in finding care of all types throughout a range of counties in the UK.

[Citizens Advice](#)

This site gives information on the location of Citizens Advice Bureauxs in the UK and the services they provide.

[Citizens Advice - Online Advice Service](#)

The online CAB service provides independent advice on rights giving practical, reliable, up-to-date information on a wide range of topics, including benefits, housing, employment and debt, consumer and legal issues details of reliable sources of advice if more help is needed, including the local CAB.

[Community Legal Service Direct](#)

If you live in England or Wales and want free high-quality legal information to help you deal with your legal problems, Community Legal Service Direct (CLS Direct) can help. You can: -read free legal information leaflets or legalhelp factsheets -search for a high-quality local legal adviser or solicitor -search for legal information from a selection of the best advice websites in the UK -find out if you qualify for legal aid -if you qualify for legal aid call our national helpline 0845 345 4 345 for free advice about benefits, tax credits, housing, employment, education or debt problems.

[Counsel and Care](#)

This site gives advice (including Factsheets on a range of topics) to older people, their carers and professionals such as social workers.

[Counselling Directory](#)

This website is a support network of UK counsellors and psychotherapists, with information on their training and experience, areas of counselling covered, fees and contact details. This service is free, confidential and easy to use.

[Daycare Trust](#)

The Trust provides information to parents, providers, employers, trade unions and policy makers about childcare services.

[Disabled Living Foundation \(DLF\)](#)

The Disabled Living Foundation (DLF) helps older and disabled people find equipment solutions that enable them to lead independent lives. DLF provides a comprehensive database of equipment; factsheets; free advice service and helpline; equipment demonstration centre; training courses and SARA - Self Assessment, Rapid Access, that allows people to answer questions to get a personalised report recommending equipment and containing useful tips just for the individual.

[Elderly Accommodation Counsel](#)

The organisation gives advice and information on accommodation and care options for older people.

[Elite](#)

E.L.I.T.E Peer Support offers friendly, informal, but confidential support to any disabled person and carers. It is distinctive in being provided for disabled people and carers by disabled people and carers.

[Family and Parenting Institute](#)

The Family and Parenting Institute is the leading centre of expertise on families and parenting in the UK. The Institute's mission is to support parents in bringing up children. The Institute carries out research and policy work to find out what matters to families and parents. They develop ideas to improve the services families use and to improve the environment in which children grow up. They work to inform policymakers and public debate and they develop practical resources for people working with families.

[Findacarehome](#)

Findacarehome is an online resource designed to assist people looking for information on care homes and nursing homes in the UK.

[Focus on Disability](#)

The site has a wide range of information for disabled people and their carers in the UK. For a comprehensive list of topics view the Main Index. If you do not find the information directly the site has reference to many organizations and agencies who may be able to help you.

[Fostering Solutions](#)

Fostering Solutions is an independent foster care agency who are passionate about ensuring positive outcomes for children and young people in fostering.

[Funding Caring](#)

FundingCaring was formed to offer a unique reference point on planning to finance the care of elderly or disabled relatives. If you care for an elderly relative, are unable to look after yourself, or you support a disabled relative, this site explains the financial options open to you.

[HearFirst](#)

HearFirst is a training provider. We offer training in disability equality and awareness, British Sign Language, deaf awareness, deafblind awareness and visual awareness training in the workplace. We are a deaf/disability lead organisation, established in 2002. We are passionate about achieving our goals and providing quality, inspiring and innovative Awareness and Equality training.

[Help to Heal - Counselling Services](#)

This website provides a free directory of accredited counsellors. There is also a glossary of therapeutic approaches, upon which many types of counselling and therapies are based. There is also advice on the most appropriate course of action to take in tackling specific problems. There is a therapy guide to explain the many kinds of counselling services and advice available and the problems these approaches can help to resolve.

[Housing Care](#)

This is a site for older people and all who provide housing, care or support to them. This site aims to help older people

make decisions about where to live, and any support or care they need. It will help people maintain, adapt or improve their home; find care or home help services; or move to retirement, or extra care housing, or to a care home. It is a partnership venture, led by the charity Elderly Accommodation Counsel (EAC).

Inspiritbuxton

The website aims to promote and support activities for the elderly and others in care, whether at home or in a residential environment.

London for Kids

The site provides London dwellers with a comprehensive listing of child related topics such as events, soft play, child care, charitable organisations and many others.

Making a Will

HowTo is an Oxford-based publisher who have made over 150 of their titles available for free online. The HowTo range of titles allow people to access factual information on a variety of topics with no registration of fees. For example a book entitled "How To Make Your Own Will" by Gordon Bowley is available.

Money Carer

Money Carer is a confidential and unique appointeeship service from The Money Carer Foundation, a not for profit organisation and Department Of Work And Pensions (DWP) authorised Corporate Appointee. Developed to provide assistance to local authorities, care agencies, service users and their families the Money Carer service offers a secure, confidential, caring and professional approach to this important part of benefit and daily money management care.

Myvesta UK

This UK not-for-profit group social enterprise provides free assistance and service to people suffering from the emotional and financial issues caused by money troubles. With over 1,200 pages of self-help, questions, answers, videos and other resources on the site, it provides a resource for consumers. The free resources include money advice forums, online instructional videos, self-help resources and frequently asked questions. For those that have a personal question they can chat confidentially with a senior debt adviser online

for free through the site.

[National Council for Voluntary Services](#)

The National Council for Voluntary Services is a growing network of over 300 Councils for Voluntary Services (CVSs) throughout England. Their aim is to promote voluntary and community action by supporting member CVSs and giving a national voice for the local voluntary and community sector.

[National Debtline](#)

National Debtline (0808 808 4000) is a national telephone helpline for people with debt problems in England, Scotland and Wales. The service is free, confidential and independent. The service has existed since 1987 and was set up in conjunction with Birmingham Settlement and the Money Advice Association. National Debtline is now part of the Money Advice Trust, (registered charity no 1099506). The service provides self-help advice to its callers and also produces written self-help packs and factsheets to back this up. The service can also assist callers with the setting up of Debt Management Plans for England & Wales or Scotland.

[National Extension College](#)

The National Extension College, based in Cambridge offers distance learning/home study courses to students worldwide.

[NCH](#)

The organisation helps the UK's most vulnerable children reach their full potential. There are 480 community based projects nationwide helping children and young people and their families, including projects for disabled children and children and young people who care for a sick parent or relative.

[Social Care Institute for Excellence](#)

The Social Care Institute for Excellence (SCIE) was established by Government in 2001 to improve social care services for adults and children in the United Kingdom. The organisation achieves this by identifying good practice and helping to embed it in everyday social care provision. SCIE works to disseminate knowledge-based good practice guidance; involve service users, carers, practitioners, providers and policy makers in advancing and promoting good practice in social care; enhance the skills and professionalism of social care workers through our tailored,

targeted and user-friendly resources.

[St. John Ambulance](#)

St. John Ambulance is the UK's leading First Aid, transport and Care charity. It provides First Aid and medical support services, caring services in support of community needs and education, training and personal development to young people. St. John Ambulance trains over half a million people each year, running a range of First Aid courses for children, the general public and the workforce. St. John Ambulance has over 47,000 volunteers and 200,000 casualties are treated by trained volunteers a year. In recognition of the increasing numbers of vulnerable people in society, the organisation has developed a network of caring services across the country. Volunteers are all fully trained and they give over half a million hours of care to their communities each year. The charity also runs courses for carers.

[The Centre for Excellence and Outcomes in Children and Young People's Services \(C4EO\)](#)

This new organisation has been developed for the children's sector, from the children's sector. C4EO will identify and coordinate local, regional and national evidence of 'what works', to create a single and comprehensive picture of effective practice in delivering children's services. Using this information, C4EO will offer support to local authorities and their Children's Trust partners, working with them to improve outcomes for children, young people and their families. It will focus its work on six national themes identified in Every Child Matters. These are: early years; disability; vulnerable children (particularly children in care); youth; parents, carers and families; and schools and communities.

[The Consortium Care](#)

This website used by many UK care homes for their care supplies. The company supply a wide range of care supplies and are a 'one stop shop for care home supplies'.

[Tinies Childcare](#)

Find a nanny and other childcare in the UK - Tinies Childcare provides a wide range of services for parents and childcarers. We help families looking for childcare and for nannies and childcarers looking for employment. Advice on every aspect of childcare. Information on providing a permanent or mobile crèche. www.tinies.com

[UK & Ireland Directory of Counselling and Psychotherapy](#)

A directory listing counsellors and psychotherapists in the UK. Useful resource for those seeking emotional support or emotional healing. Searchable on region, town, postcode, agency or practitioner name. Searches can be refined to help find a suitable practitioner based on factors such as skills, way of working or organisational accreditation. You can find out more by consulting the help link on the website. The organisation follows the ethical code of the British Association for Counselling and Psychotherapy.

[Write to Them](#)

This independent, charitable project helps the public contact their elected representatives such as councillors, MPs and MEPs etc.

[Yourcarehome.co.uk](#)

Yourcarehome.co.uk is a new web based resource for people looking to find a care home for themselves or a loved one covering residential, nursing, dementia, respite and day care homes for the elderly. The aim is twofold - to provide an extensive, independent, easy to use search facility to find a care home with up to date details and photos, and to direct people to the best help and advice on the internet giving them the unbiased information they need to make informed choices.

General Information Sites about Caring

[Care Directions](#)

Empowering information to help older people and their care givers access and achieve preferred care and lifestyle choices. Register for free Newsletters.

[Carers Direct](#)

Carers Direct is a new service recently launched on NHS Choices (www.nhs.uk) as part of the government's New Deal for Carers. The service is designed to improve support for the UK's growing number of carers. It provides carers with a single and comprehensive online resource for carer specific information, including: guidance on the different stages of caring, information for claiming benefits, advice for young carers, contact details for local authorities, news articles, and case studies with videos. As part of the service, a free

telephone advice line will launch in April 2009. Future development will allow carers to receive answers to email enquiries and join online communities and forums.

Carers UK

The organisation provides a national voice for carers campaigning on their behalf, giving information and advice and generally support the caring role.

Carers World Radio

Carers World Radio provide carers with information and news to help them care. World Radio is broadcast from the UK, but as carer's face the same issues all over the world, stories and features from around the globe are included. Carers don't need to feel alone or isolated; Carers World Radio can help connect carers to information, support and the human side of the issues faced.

Carewatch Care Services

Carewatch provide health care services and nursing to the elderly, people with long term illness, & people with disabilities and special needs.

Caring with Confidence

Caring with Confidence is part of the Government's 'New Deal for Carers' - an initiative aimed at improving support for carers. In December 2007, the Department of Health awarded the contract to deliver an expert carers programme in England to a consortium of five partner organisations - Carers UK, Crossroads Caring for Carers, Expert Patients Programme Community Interest Company (EPP CIC), Partners in Policymaking and The Princess Royal Trust for Carers. EPP CIC is the lead administrative organisation.

Crossroads Caring for Carers

A respite organisation providing home based support for carers, deputising for them so that they can take a break from their caring role. The service operates throughout Staffordshire and support every client group and every age group within the county. Crossroads seeks to provide care support workers, who integrate with the family and in particular the primary carer. Carers from Crossroads are supported by a caring team to assist in answering questions. For more information telephone Ros or Angela on (01782) 683144

[EQUIP - Electronic Quality Information for Carers](#)

The Carers section on EQUIP, managed by NHS West Midlands, has links to websites about carers and a list of support groups and services related to carers support. Each topic has a section of 'Useful links' - these websites have been accredited by staff at NHS West Midlands and are aimed at the public. Each topic also has a list of 'Support groups and services' - websites in this list have not been accredited but they may give additional information on specific topics.

[Fostering](#)

Fostering Solutions is an independent foster care agency who are passionate about ensuring positive outcomes for children and young people in foster care.

[Independent Age](#)

IndependentAge helps older people on low incomes to live with dignity and peace of mind by providing: -a regular extra income -grants for emergencies -equipment to aid - independence -the support and friendship of volunteers - nursing and residential care homes

[JustParents](#)

JustParents gives Parenting and Pregnancy advice for mums and dads. With baby names, gender predictor, forums, parents blogs and much more!

[Muslim Health Network](#)

The Muslim Health Network aims to improve standards of health and well being within the Muslim community through information, support, news, events, debate and promotion of general health issues.

[New Deal for Carers](#)

Department of Health Website that collects Carers views on relevant issues to them.

[North Staffs Carers Association \(NSCA\)](#)

NSCA provides information, emotional support and a voice for carers in the planning and monitoring of services. The Association's services are available to Carers of all ages, including Carers under the age of 18, living in North Staffordshire (Stoke on Trent, Newcastle under Lyme, Leek

and the Staffordshire Moorlands).

[Social Care Institute for Excellence - Carers Section](#)

The Social Care Institute for Excellence (SCIE) was established by Government in 2001 to improve social care services for adults and children in the United Kingdom. The organisation achieves this by identifying good practice and helping to embed it in everyday social care provision. SCIE works to disseminate knowledge-based good practice guidance; involve service users, carers, practitioners, providers and policy makers in advancing and promoting good practice in social care; enhance the skills and professionalism of social care workers through our tailored, targeted and user-friendly resources. There is now a specific Carers section on this website.

[Social Care Institute for Excellence - Social Care on Line](#)

Provides range of information and research on all aspects of social care - for free.

[The Carer](#)

Tips and advice to all carers on getting help, everyday practicalities, accommodation, health issues, money matters and bereavement.

[The Princess Royal Trust for Carers](#)

The Princess Royal Trust for Carers is the largest provider of comprehensive carers' support services in the UK. Through its network of 118 independently managed Carers' Centres, young carers services and the interactive website , the Trust provides quality information, advice and support services to 180,000 carers including 10,300 young carers. The Trust provides training and support for Carers Centres, as well as raising funds for development work. It also has a range of grant schemes for carers, including an Educational Bursary Scheme, a Carers' Relief Fund for carers in particular financial difficulties and a Young Carers Fund. To apply for funding under any of these schemes, carers should contact their nearest Carers Centre.

[The Princess Royal Trust for Carers Professionals Website](#)

The Princess Royal Trust for Carers Professionals website provides information for anyone working professionally with carers. The aim is to provide access to knowledge sourced from the nationwide network of Carers Centres that will help

professionals provide the best quality of support to the carers.

Government Departments

Care Quality Commission

The Care Quality Commission is the independent regulator of health and social care in England.

Links to related website source Carers Association South Staffordshire

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